SO7C Quick Service Guide

For a detailed description of USPS actions, see 507.1.5. For Periodicals, see 507.1.5.2.

Mailer Endorsement and USPS Action	Priority Mail and First-Class Mail	Standard Mail	Package Services
Address Service Requested ¹ Forwarding and return. New separate address notification provided.			
Months 1 through 12: mailpiece forwarded; notice of new address provided, address correction fee charged.	Forwarded at no charge.	Forwarded at no charge.	Forwarded locally at no charge; forward out of town as postage due.
Months 13 through 18: mailpiece returned with new address attached.	Returned at no charge.	Weighted fee charged. ²	Return postage charged at appropriate single-piece price.
After 18 months or if undeliverable at any time: mailpiece returned with reason for nondelivery attached.	Returned at no charge.	Weighted fee charged. ²	Returned if undeliverable or if addressee refused to pay postage due. Forwarding (where attempted) and return postage charged at appropriate Package Services single-piece price.
Return Service Requested No forwarding, only return. New address notification provided.			
Mailpiece returned with new address or reason for nondelivery attached.	No charge.	Appropriate single-piece First-Class Mail or Priority Mail price charged.	Return postage charged at appropriate single-piece price.
Change Service Requested ^{1,3}			
No forwarding or return. New address notification provided.	Manual notice: N/A. Electronic notice: \$0.08 ea.	Manual notice: \$0.50 ea. Electronic notice: \$0.25 ea.	Manual notice: \$0.50 ea. Electronic notice: \$0.25 ea.
Separate notice of new address or reason for nondelivery provided; mailpiece disposed of by USPS.	Automated letters: ■ first two notices—\$0.00 ea. ■ additional—\$0.06 ea.	Automated letters: ■ first two notices—\$0.03 ea. ■ additional—\$0.18	
Forwarding Service Requested Forwarding and return. New address notification provided only with return.			
Months 1 through 12: mailpiece forwarded.	Forwarded at no charge	Forwarded at no charge.	Forwarded locally at no charge; forward out of town as postage due.
Months 13 through 18: mailpiece returned with new address attached.	Returned at no charge.	Weighted fee charged. ²	Return postage charged at appropriate single-piece price.
After 18 months or if undeliverable at any time: mailpiece returned with reason for nondelivery attached.	Returned at no charge.	Weighted fee charged. ²	Returned if undeliverable or if addressee refused to pay postage due. Forwarding (where attempted) and return postage charged at appropriate Package Services single-piece price.
Temp—Return Service Requested			
Piece returned with new address or reason for nondelivery attached. If temporary change of address, piece forwarded; no separate notice of temporary change of address provided	No charge.	N/A	N/A
No Endorsement			Same as USPS action for "Forwarding
UAA handled by class of mail.	Same as USPS action for "Forwarding Service Requested."	Mailpiece disposed of by USPS.	Service Requested," except Bound Printed Matter disposed of by USPS. Parcel Post, Media Mail and Library Mail with no endorsement obligates the mailer to pay any applicable forwarding and return postage charges at the Package Services single-piece price (507.1.5.4).

1. For Address Change Service with First-Class Mail and Priority Mail, see 507.1.5.1, for ACS with Standard Mail see 507.1.5.3a.

2. Weighted fee is the appropriate single-piece First-Class Mail or Priority Mail price for the piece plus the nonmachinable surcharge if it applies (101.1.2), multiplied by 2.472 and rounded up to the next whole cent. For letter-size weighted fee prices, see 243.1.7.2.

3. For First-Class Mail and Priority Mail, Change Service Requested is only available with electronic Address Change Service (ACS). Only available for Priority Mail pieces containing perishable matter that bear the endorsement "Perishable." Delivery Confirmation and Signature Confirmation are the only two special services permitted with this endorsement.